



**PRODUCT SERVICE MANUAL**

**FOR**

**C324AFX-250/12005 PUMP**



**WARNING**

**This Instruction Manual and General Instructions Manual, SRM00046, should be read thoroughly prior to pump installation, operation or maintenance of Pump.**

**SRM00110**

**Rev. 02 (21-0001)**

**October, 2021**

## READ THIS ENTIRE PAGE BEFORE PROCEEDING

FOR THE SAFETY OF PERSONNEL AND TO PREVENT DAMAGE TO THE EQUIPMENT, THE FOLLOWING NOMENCLATURE HAS BEEN USED IN THIS MANUAL:

	<b>DANGER</b>	
Failure to observe precautions noted in this box can result in severe bodily injury or loss of life.		

	<b>WARNING</b>	
Failure to observe the precautions noted in this box can cause injury to personnel by accidental contact with the equipment or liquids. Protection should be provided by the user to prevent accidental contact.		

<b>CAUTION</b>		<b>ATTENTION</b>
Failure to observe the precautions noted in this box can cause damage or failure of the equipment.		

Non compliance of safety instructions identified by the following symbol could affect safety for persons:  	Safety instructions where electrical safety is involved are identified by:  	Safety instructions which shall be considered for reasons of safe operation of the pump and/or protection of the pump itself are marked by the sign:  <div style="text-align: center;"><b>ATTENTION</b></div>
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<b>ATTENTION</b>
<b><i>If operation of this pump is critical to your business, we strongly recommend you keep a spare pump or major repair kit in stock at all times. As a minimum, a minor repair kit (o-rings, gaskets, shaft seal and bearings) should be kept in stock so pump refurbishment after internal inspection can be accomplished.</i></b>

## A. GENERAL INSTRUCTIONS

Instructions found herein cover disassembly, assembly and parts identification of C324AXFX-250/12005 pump.

**NOTE:** Individual contracts may have specific provisions that vary from this manual. Should any questions arise which may not be answered by these instructions, refer to General Instructions Manual, SRM00046, provided with your order. For further detailed information and technical assistance please refer to Imo Pump, Technical/Customer Service Department, at (704) 289-6511.

This manual cannot possibly cover every situation connected with installation, operation, inspection, and maintenance of equipment supplied. Every effort was made to prepare text of manual so that engineering and design data is transformed into most easily understood wording. Imo Pump must assume personnel assigned to operate and maintain supplied equipment and apply this instruction manual have sufficient technical knowledge and are experienced to apply sound safety and operational practices which may not be otherwise covered by this manual.

In applications where equipment furnished by Imo Pump is to become part of processing machinery, these instructions should be thoroughly reviewed to ensure proper fit of said equipment into overall plant operational procedures.



### WARNING

If installation, operation, and maintenance instructions are not correctly and strictly followed and observed, injury to personnel or serious damage to pump could result. Imo Pump cannot accept responsibility for unsatisfactory performance or damage resulting from failure to comply with instructions.

## INTRODUCTION

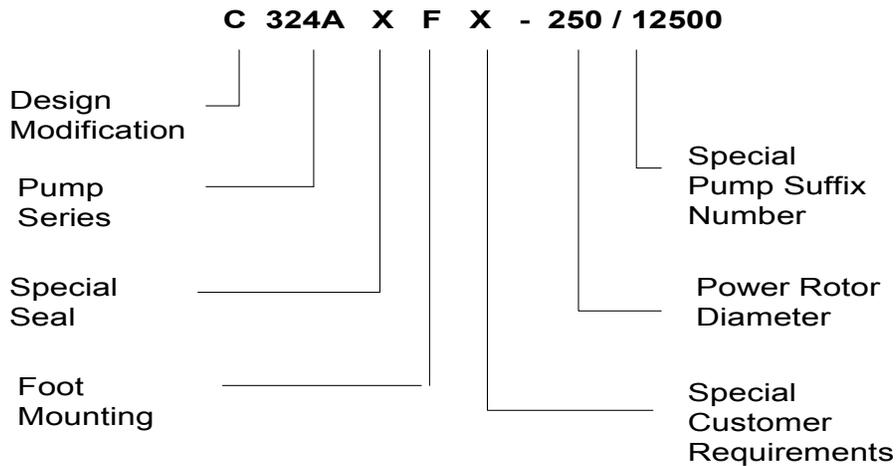
This instruction manual covers the C324AXFX-250/12005 pump.

## DESCRIPTION OF EQUIPMENT

C324AXFX-250/12005 pump is a positive displacement, rotary screw pump consisting of precision bored housings that encloses a driven screw (power rotor) and two intermeshing following screws (idler rotors). These screws when rotating form a succession of closures or cavities. As they rotate, fluid is moved axially from inlet port to outlet port in a continuous, uniform flow with minimum fluid pulsation and pump noise. Fluid flowing through pump provides lubrication to moving parts.

## PUMP MODEL IDENTIFICATION

This instruction manual covers Imo C324AXFS-250/12004 pumps. Model of pump is identified on pump nameplate. Refer to Figure 1 and Table 1 for instructional keys when using this manual.



**Figure 1 – Definitions of Model Designators**

## ORDERING INSTRUCTIONS

When corresponding with Imo Pump regarding the C324AXFX-250/12005 pump, refer to pump nameplate, this instruction manual, and assembly drawing as instructed below:

1. From pump nameplate, record pump model number, serial number and manufactured date.
2. Record instruction manual number, revision and date.
3. From instruction manual, record figure numbers that apply to replacement part(s).
4. From assembly drawing or parts list (see Figure 4A, 4B and Table 2) provide IDP number(s) and names for replacement part(s).
5. Give above information to your Imo service representative.

Imo sales and service representatives are listed herein and in General Instruction Manual, SRM00046.

## F. OPERATION

### F.1 LIQUID

<b>CAUTION</b>		<b>ATTENTION</b>
<b>Never operate with thin liquids such as solvents or water. Imo Pump has approved the use of this pump model on a specific process type fluid.</b>		

### F.2 OPERATING LIMITS

<b>CAUTION</b>		<b>ATTENTION</b>
Operating conditions, such as speed, fluid viscosity, temperature inlet pressure, discharge pressure, filtration, duty cycle, drive type, mounting, etc., are interrelated. Due to these variable conditions, specific application limits may be different from that of operational limitations. Equipment must not be operated without verifying system's operating requirements are within pump's capabilities.		

Under no circumstances are the following operating limits (specified in Table 1) to be exceeded without specific approval from Imo Pump.

**Table 1 – Normal Pump Operating and Structural Limits**

MAXIMUM SPEED-----86 RPM  
 VISCOSITY (Polymer) -----Falling Ball Viscosity (Norm) -----1000-7000 Poise  
 MINIMUM – MAXIMUM LIQUID TEMPERATURE-----0 to 185 F (-18 to 85 C)  
 SPECIFIC GRAVITY-----1.0  
 MINIMUM INLET PRESSURE-----2.8 psig (.2 Kg/cm<sup>2</sup>)  
 MAXIMUM DISCHARGE PRESSURE-----5-09 psig (35.1 Kg/cm<sup>2</sup>) Cont. Duty  
 DRIVE-----Direct Only  
 MOUNTING-----Foot Mounted

**G. PARTS LIST**

**Table 2 – Pump Part List**

IDP	QTY	PART	DESCRIPTION	KIT
*	1	MNMPLT3	MODULE-NAMEPLATE	
001	1	S901ES	PUMP CASE	
0002	24	PP007MCA-44	HEX BOLT 7/8-9 X 2.750	
0004	2	S923GC	GASKET	X
0005	4	PP007HCA-36	HEX CAP SCR 1/2-13 X 2.250	XX
0007	2	PP070AE	PLUG 3/8 SHP	
0008	1	S904ET-1X3	ROTOR HOUSING	XX
0010	1	S904ET-1X4	ROTOR HOUSING	XX
0011	2	S836BMX9	PIN STOP	XX
0012	1	S838EJX3	SPACER	
0013	1	DSC250HK	ROTOR POWER	XX
0014	2	RSC250HE	IDLER ROTOR	XX
0015	1	S803EAJX2	END COVER SUB-ASSEMBLY	
0016	1	S810E	COLLAR	XX
0017	1	S902EMX1	END COVER SUB-ASSEMBLY	
0018	1	S807EAN	BUSHING	XX
0019	4	S836EFX3	SCREW ADJ	XX
0023	1	S936G	STOP PIN	XX
0025	4	PP001BFA-12	NUT HEX JAM 3/4-16	XX
0026	1	PP030DA-4	KEY-WOODRUFF 1/2 X 1/8	XX
0027	1	PP046KNK	SEAL 1.500 CH 180-12	X
0028	2	PP070AE-4	PLUG 1/4SHP	
0029	1	PP029EB-40	KEY 3/8 SQ. X 2-1/2 ALLOY	
0036	1	S823EAP	SHIM	XX
0057	1	S806EH	INSERT BUSHING	XX
0096	2	PP035CB-5	PIN STRAIGHT 1/8 X 5/16	
0098	4	PP002ABH-8	WASHER,HARDENED CIRCULAR	
0100	2	PP070AA-4	PLUG, PIPE SOC. HD 1/4	
<b>X = Minor Repair Kit Item</b>				
<b>XX = Major Repair Kit Item (Items marked (X) are included in Major Repair Kit)</b>				

## H. PUMP MAINTENANCE



### WARNING

Failure to observe precautions while installing, inspecting, and maintaining the pump can cause injury to personnel from accidental handling of liquids that may harm skin or clothing, or fire hazard risks from flammable liquids, or injury from high pressure fluid jets.



### DANGER

**BEFORE** working on equipment, make sure all power to equipment is disconnected and locked-out.

### H.1 GENERAL COMMENTS

**NOTE:** Part number identifiers (IDPs) contained within parenthesis such as (10) refer to the circled numbers shown on the assembly drawing. See Table 2. Figure 4A and Figure 4B.

### H.2 TOOLS REQUIRED

The procedures described in this manual require common mechanics hand tools, a torque wrench, dial indicator and suitable lifting device (such as) slings, straps, etc.

### H.3 NYLOK FASTENER TORQUE PROCEDURE

The required torque stated on the assembly drawing does not include the additional torque required to install fasteners containing Nylok inserts (pellets, strip, patch, ring collar). The torque required for the first application is much higher than it is for subsequent applications. To insure the required preload on a Nylok fastened joint is achieved for each application, the following procedure is mandatory assembly practice.

**Step 1.** Using a suitable torque wrench, install the fasteners in the mating piece until the Nylok insert is completely engaged. Note the torque required.

**Step 2.** Add the torque measured in Step 1 to the torque value called for on the assembly drawing.

**Step 3.** Complete by tightening the fastener to the torque value determined in Step 2 above.

## I. DISASSEMBLY PROCEDURES

**Note:** To service mechanical seal, perform Section I. ONLY.

### CAUTION

Fluid leakage from disassembly of pump may make the floor slippery and can cause personal injury.

**NOTE:** The C324AXFX-250/12005 pump incorporate highly finished precision parts that must be handled carefully to avoid damage to critical machined surfaces. The parts removed should be tagged for identification and their exact positions in the pump carefully noted so that new parts, or the same parts, are properly replaced without damage.

### I.1 SERVICING THE MECHANICAL SEAL

The mechanical seal supplied is a Chesterton 180 Cartridge type. PP046KNK is Imo Pump's assigned part number. If a sealing problem develops, it is recommended the complete cartridge be returned to the nearest Chesterton repair facility for evaluation and possible rebuild or contact the Imo Pump Service Department for assistance.

### I.1.1 SEAL REMOVAL

- Step 1.** Re-install the centering clips finger tight, ensuring the clip is toward the cartridge gland.
- Step 2.** Loosen the gland bolts (5).
- Step 3.** Tighten centering clip cap screws 1/8 turn (roughly 20 in-lbs. (2.26 Nm)).
- Step 4** Loosen all set screws in the locking ring.
- Note:** **If you are troubleshooting an improperly centered gland, proceed to Seal Installation (Section I.1.2), Step 5. Otherwise, disregard this note.**
- Step 5.** Remove gland bolts (5) and washer (98).
- Step 6** Grasp cartridge gland and slide mechanical seal cartridge assembly from power rotor (13) shaft. Remove gland gasket from gland face.

### I.1.2 SEAL INSTALLATION

**Note: Mechanical seal elastomers are Kalrez. Lubricate the mechanical seal elastomers prior to installation with a clean silicone based lubricant that is process compatible.**

<b>CAUTION</b>
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When installing/repositioning the seal make sure the centering clips and socket head cap screws are engaged. If for any reason centering clips are loosened prior to installation, tighten cap screw finger tight then turn cap screw 1/8 turn (roughly 20 in-lbs. (2.26 Nm)).
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- Step 1. Assure that all components are free of nicks and burrs.**
- Step 2. Install gland gasket to gland face.**
- Step 3. Make sure all screws are engaged in the lock ring but do not protrude into the ID bore.**
- Step 4. Install pipe plugs (100) in the quenching ports.**
- Step 5. Slide the completely assembled Chesterton 180 mechanical seal onto the shaft by pushing on the lock ring.**
- Step 6. Install washers (98) and gland bolts (5). Tighten the gland bolts (5) evenly to  $15 \pm 2$  ft-lbs. ( $20.3 \pm 2.7$  Nm).**
- Step 7.** Place power rotor (13) in the middle of its .015 to .020 inch total axial movement.

**IMPORTANT: All dog point set screws must be tightened FIRST.**

- Step 8.** Evenly hand tighten dog point set screws. Evenly hand tighten cup point set screws.
- Step 9.** Retighten the six set screws (dog point first) to  $55 \pm 5$  in-lbs. ( $6.2 \pm .56$  Nm).
- Step10.** Loosen cap screws holding centering clips in place. Remove centering clips and store away for later use.

**Step 11.** Make sure that the gland is properly centered over the sleeve by turning the shaft by hand to ensure the seal turns freely. If metal to metal contact is heard inside the seal, proceed to Seal Removal (Section I.1.1). Complete Steps 1-4.

**Step 12.** If metal to metal contact still exists, check the centering of the stuffing box.

## I.2 BEGIN PUMP DISASSEMBLY

**Note:** Disassembly and assembly steps are for pump types listed in this manual. Part numbers correspond to assembly drawings for each step except where noted. Refer to Figure 1 for pump identification and model designator definitions. The model of each pump is identified on the pump nameplate.

**Step 1.** De-energize driver, lock and tag "OUT OF SERVICE". Close isolation valves and drain piping. Remove shaft coupling. Remove pump coupling hub and key (29).

**Step 2.** Remove Chesterton 180 Cartridge mechanical seal (27) per instructions outlined in Servicing Mechanical Seal (Section I.1).

**Step 3.** Remove outboard end cover bolts (2) and remove outboard end cover (15) and gasket (4) from pump case (1).

**Step 4.** Grasp power rotor (13) and pull idler rotors (14) and power rotor (13) from non drive end rotor housing (10).

### CAUTION

**DO NOT** permit idlers (14) to drop as they emerge from housing (10).

**NOTE:** As rotors slide from housing, wrap the rotors with a sling to prevent accidental dropping and to assist in holding the rotors in mesh for easy removal.

**Step 5.** Remove inboard end cover bolts (2) and remove inboard end cover (17) and gasket (4) from pump case (1). Removal of inboard end cover (17) will include bushing (18), anti-rotation pin (23), bushing insert (57), and bushing insert anti-rotation pins (96). Remove bushing anti-rotation pin (23) from inboard end cover (17). Lightly tap or evenly press bushing (18) from inboard end cover (17). Remove bushing insert (57) from bushing (18).

**Step 6.** Remove plugs (7) from case (1). Remove anti-rotation pins (11) match marking each one to identify correct installation position and angle. Each pin is fitted to its housing during assembly. If new housings are to be installed, new anti-rotation pins are required for correct fitting. Thread a 3/8-16 inch bolt in end of stop pin to assist in removal.

### CAUTION

**DO NOT** drop housings as they emerge from case.

**Step 7.** Slide inboard rotor housing (8) from inboard end of pump case (1). Slide outboard rotor housing from outboard end of pump case (1). Removal of rotor housing will include housing adjusting screws (19) and jam nuts (25). Remove Spacer (12) from pump case (1).

**Note:** If a major kit is to be installed it is not necessary to disassemble thrust collar (16), woodruff key (26) and shim (36) from power rotor (13) or adjusting screws (19) and jam nuts (25) from rotor housings (8 & 10). All of these items are included in the major kit.

## J. PUMP ASSEMBLY PROCEDURE

**Notes:** Prior to reassembly of pump, all parts should be cleaned and inspected for nicks and burrs. Replace all worn or damaged parts. Imo Pump recommends automatic replacement of gaskets, O-rings, bearings and mechanical seal when these parts are disturbed from their previously installed positions. Coat all parts with light lubricating oil to assist in assembly.

Pump model covered in this instruction manual is provided with a Chesterton 180 cartridge type mechanical seal equipped with Kalrez elastomers. Imo Pump recommends coating all pump components with a silicone based lubricant during pump assembly.

If new rotor housings (8 & 10) are installed when performing Step 1, new anti-rotations pins (11) must be installed. Anti-rotation pins are to be field fitted to each new housing to ensure housing maintains alignment with pump case and opposite housing. If housing anti-rotation pins are not snugly fitted to one housing, opposite housing may rotate out of position during pump operation and damage rotors. To fit new anti-rotation pins, file or grind one or both pins flat surfaces until pin fits snugly into housing slot. Do not over grind flats.

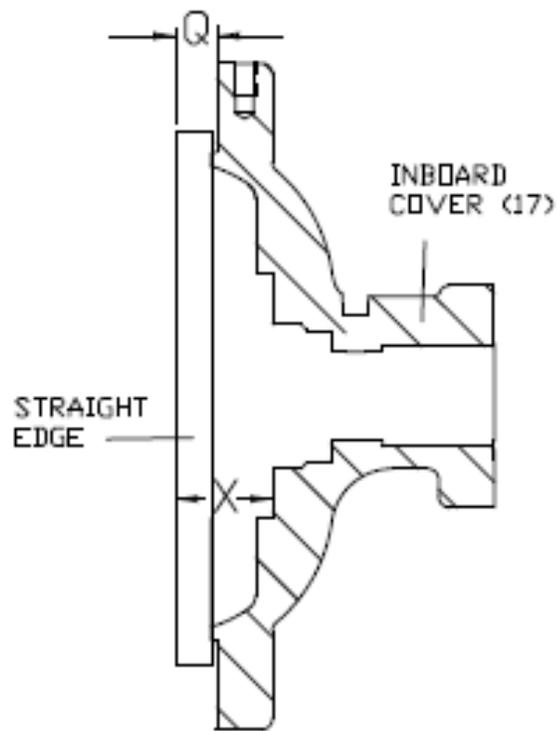
- Step 1.** Install jam nuts (25) and adjusting screws (19) to rotor housings (8 & 10). Install nuts and screws loosely, do not tighten at this time.
- Step 2.** Install spacer (12) to pump case (1) bore, align opening in spacer with discharge port opening. Align anti-rotation pin slot in housing to pin hole on side of case flange. Slide drive end rotor housing (8) into pump case (1) inboard end. Repeat for non drive end rotor housing (10) assuring that rotor housing end faces are fully seated against spacer (12) faces. To assist in aligning housing bores, install idler rotors (14) into idler bores. Rotate rotor housings until idlers slide back and forth freely without binding. When rotor housing bores are aligned, install anti-rotation pins (11) per above note. Slide idler rotors back and forth again ensure no binding exists. Install pipe plugs (7).
- Step 3.** Install shaft bushing (18) to inboard cover (17). Using anti-rotation stop pin (23) as a pilot hole, drill a 7/16 – inch hole through the bushing. Make sure the bushing flange remains seated against the inboard cover counter-bore when drilling. Remove the bushing from the inboard cover and de-burr the drilling. Install bushing insert (57) and install bushing (18) in inboard cover (17). Install stop pin (23) in inboard cover (17).
- Step 4.** Set the rotor housing adjusting screws by the following directions: Rotor housing adjusting screws (19) at inboard and outboard ends of the pump should be set following the directions outlined in Figures 2 and 3. To verify correct setting of adjusting screws (19), wipe bluing or place fuse wire on adjusting screw heads and install inboard end cover (17) with gasket (4) and bolts (2). Torque bolts to 50 ft-lbs. (67 Nm). Remove inboard end cover and verify adjusting screw contact with inboard end cover.

<b>CAUTION</b>
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<b>DO NOT</b> exceed .003" (.08 mm) squeeze on adjusting screws
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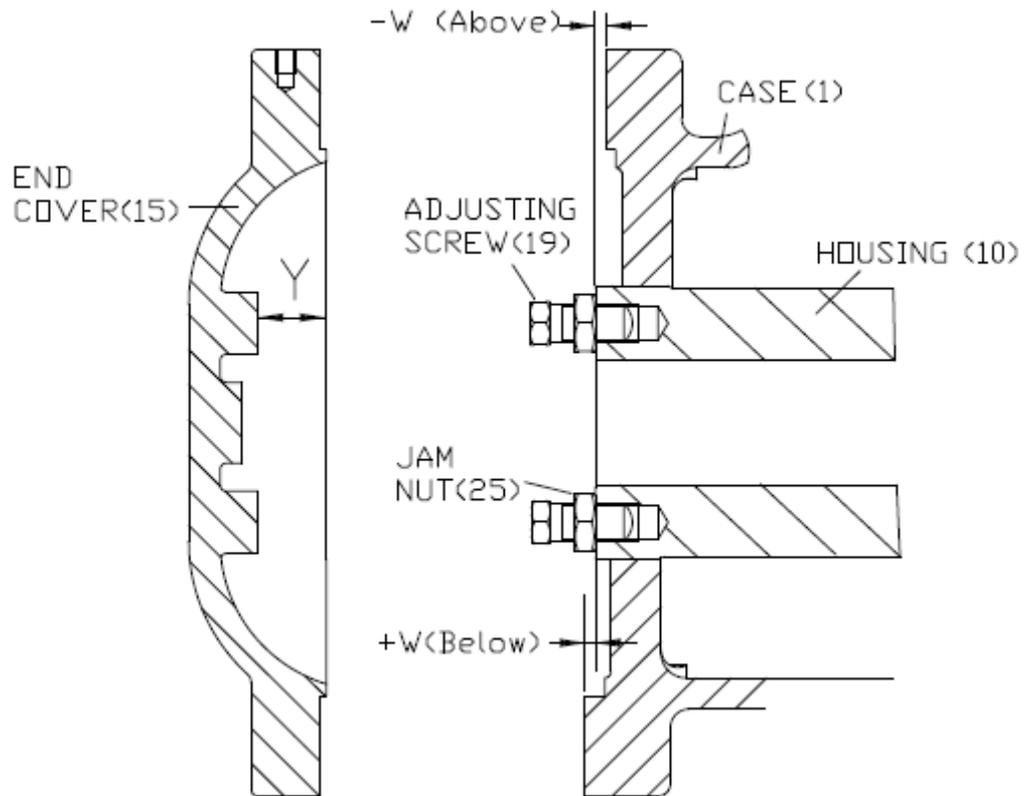
When correct adjustment is confirmed, re-install gasket (4) and inboard cover (17) using bolts (2). Torque bolts (2) to 155 ± 10 ft-lbs. (189 ± 13 Nm).

Repeat above procedure for outboard end cover (15) following directions outlined in Figure 3. When correct adjustment is confirmed for the outboard end cover, proceed to Step 5 before final installation of outboard cover (15).



**Figure 2 - Set Adjustment Screws, Inboard End**

Using a parallel bridge, measure and record distances "Q" and "X" on inboard end cover (17). Subtract "Q" from "X" and add .009" (.23 mm) (60% of gasket (4) thickness) to this number. Set adjusting screws to this distance from housing end face to adjusting screw end face.



**Figure 3 - Set Adjustment Screws, Outboard End**

Measure and record distance "Y" of flange face of outboard end cover (15) to counter-bore face. Add .009" (.23 mm) (60% of gasket (4) thickness) to this number. Make sure rotor housing (8), (10) are seated against inboard housing adjusting screws. Measure and record distance "W" from case (1) end flange to housing (10) end face. If housing (10) is below the case end face, add distance "W" to the total distance "Z" + .009" (.23mm). Set adjusting screws to this distance from housing end face to adjusting screw end face.

### **Step 5. Installation of Rotors and Setting Power Rotor End Clearance**

Install woodruff key (26) in power rotor (13) key slot and install thrust collar (16) on key and power rotor shaft. Seat squarely against shoulder. Slide power rotor (13), into outboard end of pump. Install outboard end cover (17) and gasket (4) to case using bolts (2). Torque bolts (2) to  $85 \pm 10$  ft-lbs. ( $115 \pm 19$  Nm). Mount a dial indicator to inboard end cover (17) and place indicator needle on power rotor coupling end face. Push power rotor axially into pump until contact is made with outboard end cover. Zero bezel on dial indicator, then pull power rotor axially out of pump until thrust collar contacts busing insert. Read and record total axial movement of power rotor. Measure the thickness of laminated shim pack (36). Reduce shim pack thickness by peeling away laminations until thickness is .015 to .020 inches (.38 to .51 mm) less than total power rotor axial movement. Remove outboard end cover (15) and power rotor from pump. Remove thrust collar (16) and woodruff key (26) from power rotor. Slide adjusted shim pack (36) onto power rotor shaft then install woodruff key (26) and thrust collar (16). Make sure shims and thrust collar are seated squarely against power rotor shoulder. Mesh threads of idler rotors onto power rotor and slide rotor set into pump from outboard end. Re-install outboard end cover (17) and gasket (4) using bolts (2). Torque bolts (2) to  $155 \pm 10$  ft-lbs. ( $189 \pm 13$  Nm). Verify .015 to .020 inches (.38 to .51 mm) power rotor total axial movement using the dial indicator. Repeat above if correct axial movement is not achieved.

**Step 6.** Install Chesterton 180 cartridge mechanical seal (27) per instruction in Mechanical Seal Section of this manual. See Section I.1.2.

## **K. INSTALLATION, ALIGNMENT, AND TROUBLESHOOTING**

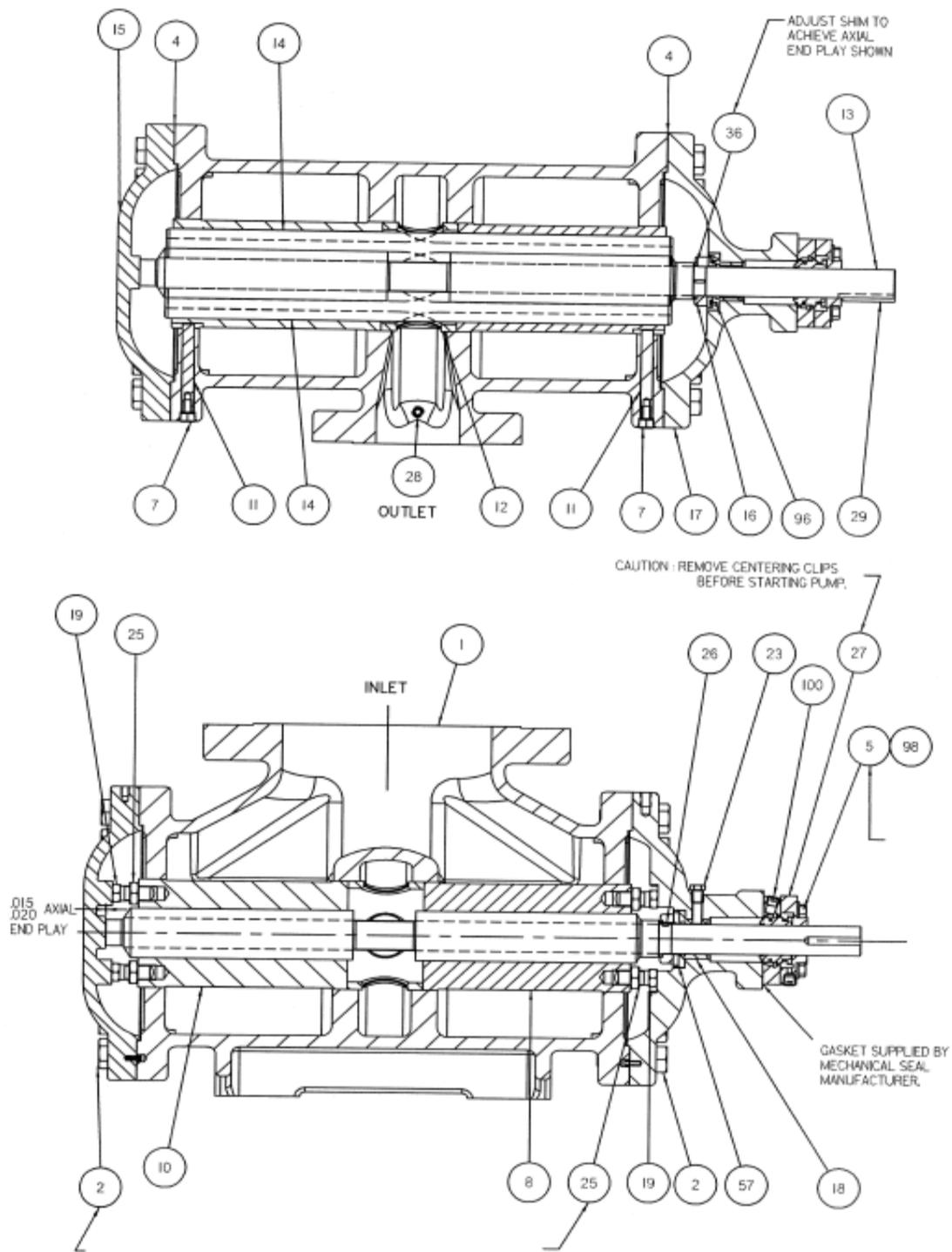
For instructions regarding Installation, Alignment and Trouble shooting see General Instruction Manual, SRM00046.

## **L. FIELD AND FACTORY SERVICE AND PARTS**

Imo Pump maintains a staff of trained service personnel that can provide pump installation, pump start-up, maintenance/overhaul and troubleshooting supervision as well as installation and maintenance training.

Our factories provide maintenance as well as overhaul and test facilities in the event user prefers to return pumps for inspection or overhaul. Pumps that have been factory-overhauled are normally tested and warranted “as-new” for a period of one year from date of shipment. For either field service or factory overhaul assistance, contact your local Imo Sales Office or representative at the Technical/Customer Service Department in Monroe, NC, USA.

Most pumps have repair kits available. Minor Repair Kits are used to repair leaking seals, bad bearings and/or for re-assembly after pump tear-down. They include (as applicable) pump shaft seals, packing, all gaskets/O-rings and bearings. Major Repair Kits are sufficient to rebuild completely worn-out pumps to “as-new” condition. They include all parts found in Minor Repair Kits plus all major internal parts subject to wear. Since kits have all necessary parts, it is preferred that they be purchased rather than selecting individual parts. When parts are individually selected from Parts List, some needed components are often overlooked. In addition, mixing worn or used parts with new parts risks rapid wear and shortened service life from new parts.

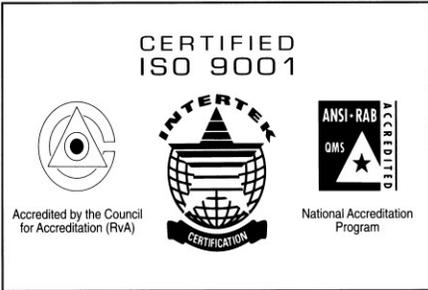


C324AXFX-250/12005

649 LBS (294kg)

SF6617

**Figure 4 – Pump Assembly Drawing**



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